

What London Boroughs Do.

Barking and Dagenham:

Travel website. <http://www.barking-dagenham.gov.uk/3-info/travel.html>

Good links to: rail, bus, coach, underground etc, including integration of modes. Includes link to intoLondon.com, but this may not always be up to date.

Road Safety pages are easy to find and very informative, with separate advisors for, Schools, playgroups etc. Information includes: child cyclists, child car passengers, the very young, secondary school, etc.

Driver information is sensible, but very limited.

Information on subsidised travel is easy to find. Schemes supported include Freedom Pass and Taxicard.

Parking information does not include maps, but has tariffs, locations, etc. No indication of where disabled spaces are located.

There is also a link to the London Air Quality Network, for up-to-date information on local air quality.

The specific cycling page has links to several informative pages.

The council also has its own journey planner, under "Travel Enquiries"

Overall: What is there is good, but LTP and advice on Travel Plans are missing.

Barnet:

No specific travel/transport website, but there are links to safety training for those with learning disabilities, also for free school travel (via email).

Information on travel for those with disabilities. Brief, but informative.

School travel page is too brief and does not encourage people to apply.

There is a brief description of the London Congestion Charge and a link to the CC's own site.

Child road safety is provided by a link to the Child Accident Prevention Trust.

www.capt.urg.uk

Cycle routes information can only be obtained by contacting the council or going to a few limited outlets.

Overall: not very informative. Nothing about Travel Plans or LTP.

Bexley:

No specific travel/transport website.

Free educational travel accessed through education. Also available for work experience.

Bus passes information is a link to the TfL Freedom Pass website.
Parking information includes: locations, tariffs, facilities, opening times and maps, plus limited information on privately operated car parks.
Road safety information includes: Safer Routes to School, Walking buses, plans.
Cycling information, aimed at the young, is also available giving some basic tips, but no links to more information, except by contacting the council. The listing for cycle training takes one to the "Traffic" website, which is part of the Environment & Regeneration page, with no particular path to follow from there.
A list of current roadworks, in the borough, is accessed from the Environment & Regeneration website (strange)

Brent:

Travel and tourism website concentrates mostly on tourism, but there are links to TfL and RailTrack (as was). Travel link in site map goes to the same site.

Bromley:

Transport and Streets listed in site index. Link to Car Share scheme, footpaths (which is not about provision and access etc), disability freedom Passes and Public Transport sites. The latter is particularly good - http://www.bromley.gov.uk/content/transport/getting_about/public_transport_weblinks.jsp

Camden:

Transport and Streets site in A-Z index. Links to accessibility, travel cards etc. Also lists public loos, but you have to log in first; not what you want in an emergency!
Temporary road restrictions also listed – helps with journey planning. From this site there is a link to "Fewer Cars" which outlines a transport strategy. Further, from this link is one to School Travel Plans, which is pretty good.

City of London:

The Transport site is not really about travel, but there is also a site for Sustainable Transport. From here there are links to the London Cycling Campaign.
The Transport and travel links site is about travel and there are links to: London Buses, London River Services, National Express, London Taxi, BBC London traffic updates, car sharing, Oystercard, the Tube map, the Trainline, Eurostar and Thameslink and all the major rail operators.
Through education, there is a link to travel support for pupils/students.

Links to regeneration partnerships:

http://www.cityoflondon.gov.uk/Corporation/urban_regeneration/

Croydon:

Links to sustainable transport from the Transport and Streets site.

Most relevant information is accessible from the Transport and Streets site, including: cycling (external links and local tracks), National rail and TfL, travel plans (EST consultancy).

Map of locations of car parks and their facilities.

Good advice on designing a workplace travel plan.

Ealing:

List of car parks, but no map or facilities.

Broad, but shallow site on cycling with links to TfL etc.

Free school travel is accessed through the schools site.

Enfield:

Not much, except a good school travel plan site and Enfield's own green travel plan.

Travel passes only gives a phone number.

List of buses and routes. Rail, underground and TfL travel planner. AA

Travelwatch and RAC.

Greenwich:

Links to basic information on public transport, but apart from TfL there is nothing on timetables etc. Poor.

Hackney:

Links to Freedompass, education travel grants.

Very disappointing.

Hammersmith and Fulham:

Links to London Cycle Network and TfL journey planner.

Via environment and Air Quality, there are tips on motoring.

Poor.

Haringey:

Very, very poor. A tiny link to TfL via Planning FAQ.

Harrow:

Pretty good. Lots of links and explanations, from TfL to what car sharing is. Also describes benefits of travel plans for businesses. Unfortunately, some of the links do not work, or only work from some pages.

Havering:

Pretty good: Good outline of the need for sustainability to be considered in transport planning and use.

Links to: TfL, First Great Eastern Railways, C2C railways, Network Rail, Cycle Touring Club, Living Streets, Car Clubs, Car Share clubs, DfT, DEFRA and National Association for Clean Air.

Internally there is access to: the concessionary fares site, a Passenger Travel Service (own coaches and minibuses with well-trained drivers)

There is email contact with council people who deal with: workplace and school travel plans, road safety, cycle routes and training.

Persuasive site page for workplace travel plans, highlighting ISO14001 and planning permissions.

Comprehensive integrated transport strategy. Overall, very good.

Hillingdon:

Through Travel and Tourism site, there are links to: BAA, TfL, map of train services, maps, Highways Agency and road works. Also, via "Travel – useful links", there is a link to the UK Public Transport Information site.

In "Schools", there are links to school travel plans (basic) and travel grants.

Overall, not very informative.

Hounslow:

Poor. Some information about walking to school and walking in general, but these are not listed under travel or sustainable travel. Through business, there

is a link to “greening your business”, but this only gives a contact number for Agenda21.

Overall – poor.

Islington:

Well-structured content – particularly the schools/young person’s section, which recognises the benefits of independence resulting from proper safety training and mobility.

Slightly let down by the train and tube sections, but has link to “computercabs” website (an online black cab booking service).

Page dedicated to maps and a link to TfL’s and the National Rail Journey Planners.

Link to “Transport for All”, which includes: Taxicard, Dial-a-Ride and Plusbus. Through “Travel Links”, there is access to train services and motoring and cycling organisations too.

Links to London Congestion Charge website.

Overall – good.

Kensington and Chelsea:

Under “Transport” there are listings for: Freedom Passes, the local Golborne Transport Fund, voluntary transport, LiftShare, Smart Moves car club, London Cycling Campaign, TfL’s Dial-a-Ride, Council Road Safety Unit (which then goes into school travel safety, school travel plans etc.

The School Travel section of the site is good, with a wide range of content which should not be limited to that one page.

There is a link to Sweltrac, <http://www.sweltrac.org.uk/structure.htm> and from there to car sharing (SharetheCar.org) and, from Sweltrac, to business travel plans, travel awareness etc.

Not all done in-house, but links are good, where they exist. No link to TfL Journey Planner – surprising!

Kingston upon Thames:

Good list of links on the “regional transport links” page, covering most things, including: local and trans-boundary bus operators, TfL, rail operators and Croydon tramlink. From this page one can also get to a car share scheme (sharethecar.org) and road safety.

The children’s road safety site is a link to <http://www.bmweducation.co.uk/safe/default.asp>

Runs a walk to school campaign with London Borough of Hounslow, London Borough of Richmond upon Thames and London Borough of Sutton.

Member of the Children's Traffic Club: <http://www.trafficclub.org/>
Nationwide Cats Eyes campaign (gives away free reflectors and classroom tuition in child traffic safety).

Through education site, there is a link to free school travel.

Overall, most of the content is outsourced.

Lambeth:

From the Transport Strategy page the links to workplace and school travel plans do not work.

Reference to the travel plans in the road safety page, but there are just a phone number and an email address for further information.

Could not find anything about school travel grants.

Lewisham:

Much of this site appears to be out of date (~2 – 3 years).

From "Transport Strategy" (dated 2001-2) there is a link to a very basic internal cycling site, which is mostly about policy, though it has links to local cycle clubs who might be of more use. Gives a PDF map of the local cycle routes.

The walking section concentrates on the health benefits of walking with no links to sustainable transport.

The public transport section has links to local train operators, the National Rail Enquiries website, DLR, London Underground, TfL. There is also a list of local bus numbers and operator phone numbers.

Overall, very poor.

Merton:

This site appears to be going through a big revamp and some of the links to the "old site" are for year 2002/3. The site appears to have been written by someone who is used to how the council works, so the terminology is socially exclusive, i.e. the language used is not user-friendly for the public.

The bus pass site gives a list of main post offices and a phone number to contact. Mobility passes gives a link to TfL's mobility website.

Dial-a-Ride gives a link to the South London Dial-a-Ride service; the site for this is pretty comprehensive, especially for contact numbers. There is also a link to a voluntary organisation called Dial-a-Ride & Taxicard Users Association (DaRT) run by Transportforall.

Link to Express Coaches journey planner.

Link to Blue Badge scheme phone numbers.
Link to London Cycling Campaign website.
The Road Safety link only takes one to the council policy document, not to anything practical.
Link to London Congestion Charge.
Link to local car parks, but there are no maps.
Link to controlled parking in the borough.
Link to Network Rail website and TfL and TfL's tram website.

The education listing gives a helpline number for grants for free school travel.

Newham:

Innovative Newham ConnectsCard, which acts as an Oyster card and for library access/loans etc. Should increase accessibility – not only to travel but to education, too.

Public transport page is concise and clear, with links to the major local modes.

Comprehensive transport policy document, well written and thought through. Specific reference to INTERREG II and III.

Road Safety website does not have any contact information or help on how to get road safety training.

Programme to encourage “Junior Road Safety Officers”.

Links to Newham Cycling Campaign and Thames Gateway Cycling Strategy and Action Plan, but nothing (directly) about getting training.

Good basic safety tips for car users, with particular reference to children.

School travel allowances is accessed via the “parents” section of the education website.

Overall: good policy, but little help, except by phoning up to ask for it.

Redbridge:

From Transport, there are links to: Freedom Passes, TaxiCards, Dial-a-Ride and mobility cards. The latter is for use only within the borough; the transport is booked and the controller tells the disabled person how much the fare will be and payment is made to the driver at the end of the journey.

Under Transport and Streets there is a link to “alternative travel”. On this site can be found:

Cycling. There is moderately good information on how cycling integrates into the local infrastructure, but there is no direct information on training, only contacts details for council officers. There are links to cycling bodies, TfL etc.

Walking. Concerned with walking for pleasure, not as a means of reducing car travel.

Car sharing. Explanation of the benefits of car sharing and a link to liftshare.com.

Concessionary Travel. Freedom passes; TaxiCards, Dial-a-Ride, mobility cards and Blue Badges.

Parking Queries. List of car parks, fees and restrictions

School travel awards are accessed via “educational awards and benefits” and this has to be accessed through the A-Z index.

Could not find a LTP.

Richmond upon Thames:

Planning policy is listed on the Environment and Planning page.

Links to travel awareness plans, including: National Bike Week, Don't Choke Richmond upon Thames and Richmond Walking Week.

Good basic description of what is involved in business travel plans with a link to the DfT which does not work. However, the overall links page has a good list of links to public transport, cycling websites, campaign groups, pedestrian groups etc.

Additionally there is an analysis of the council's own staff travel.

School travel plans are explained and the council's plans for them.

There is a link to Travelwise, which provides a good source of information on sustainable travel – particularly safe routes and travel plans.

School travel allowances are accessed through the education website and pupil/student finance. The information is pretty comprehensive.

Overall, not bad.

Southwark:

On the home page there is a direct link to public transport which lead to more links to TfL bus, tube and Guru websites.

There is also a link to the main transport website. From there one can access info on: Safer Routes to School and green travel plans.

Safer routes gives an overview of what is involved and there is a link to a good Dorset County Council website <http://www.walktoschool.org.uk/> http://www.saferroutestoschool.co.uk/flash_content/index.html and the DfT site.

Under green travel plans, there is concise information about the benefits and what is involved in implementing a business green travel plan. The “useful links” page in brief, but has good links.

Access to school travel allowances is a bit tortuous via CEA Education in Southwark link on the Education homepage. From there one uses the A-Z page listing to find “Travel Passes (home to school)”.

Sutton:

School travel allowance is accessed via the education website and is concise. There are further links to application forms and the DfES information sites.

Under "Public Transport" there is a list of links to various modes and a basic plan of how to plan a journey on public transport, in Sutton. (Suggests using streetmap.co.uk) which other sites have not)

The trains page gives a link to two of the three train operators in Sutton, but not to the RailTrack ticket site.

The London Underground link just takes you to the LU main site.

There is no link to any other info, from the Tramlink page.

Buses takes one to the TfL site.

The Park and Ride link has no map.

Disabilities link takes one to the SCILL (local disabilities voluntary groups) and to a commercial mobility site.

There is a potentially useful site on what travel services run late at night, for getting home from London.

There is a page on travel to and from airports. There are no links from this page.

Under "Other ways of getting around the borough and beyond without a car", there are: links to coaches (further links), taxis (no links), cycling (no links) and Sutton Community Transport (one link).

"Useful contacts and information" leads to various other websites and sources of travel information, including: DLR, thetrainline.com etc.

The Taxi Card page is listed separately and might not be easy to find if one did not know exactly what was needed.

Under "Environment", "Being Green", then "Green Transport Tips" there is a list of basic travel tips, but few further links.

Overall, about average.

Tower Hamlets:

From "Transport & Parking", there are links to: public transport, cycling and walking, parking controls.

Public Transport: Link to a PDF poster of public transport available in TH – ideal for display at a place of work, or in schools etc. Other links to TfL's Journey Planner, AA, RAC, TfL, Tube, National Rail and DLR.

Parking: link to Canary Wharf access and NCP car park search facility.

Congestion Charge: link to local map of area affected and list of streets.

Cycling: Explanation of benefits of cycling, but no further links, except to a map of routes in the borough.

Buses, Tubes and Trains: links to TfL, disabled access issues, DLR, c2c and WAGN (trains).

Motorists: Informative page with many links to government sites for motorists, motorcyclists and disabled motorists etc.
Community Transport: Taxicards, Freedom Passes, Mobility minibuses, Dial-a-Ride, Shopmobility, Mobility bus services. All these have detailed information on eligibility etc.
Blue Badges; Explanation of eligibility and how to get one.

Could not find anything on school travel allowances.

Could not find LTP.

Overall, mostly good.

Wandsworth:

Lots of info, straight away, on the transport information page. There are sections on:
Wandsworth's own travel planner.
Travel: alerts via TfL.
Buses: links with TfL and online ticket site
Underground: links to ticketing and tube.
Mainline trains: links to maps of local stations and train operators.
Roads: roadworks updates, road safety plans, parking (including access to permits and maps of car parks), controlled parking zones, transport policy and strategy.
Cycling: link to London Cycling Network site, from which one can get information on campaigns, but nothing directly on safety.
External links will take one to Wandsworth community transport.

Road Safety is accessed via "Environment and Transport", "Road Safety". There are links to DfT and road safety bodies.
From the road safety page there is a link to cycle training where there is a good listing of what is available and online booking forms. There are courses for children and adults.

The borough's transport policy is easily found on a link from the Transportation page.

Westminster:

Main access is through the Roads & Streets page where there are links to:
Buses: link to TfL
Cycling: Not very much of any use – mostly phone numbers for travel information.
Disabled Parking: lots of information, including where and when to park and links to other London boroughs.
Parking: brief information on dos and don'ts.

Local Travel: this link just takes one to a BBC website!

Parking Permits

Parking Zones: list of charges and locations

Road Safety: Very basic page with a couple of phone numbers and a link to Summer Cyclist Training Courses, a list of times, venues and an application form.

Find a Parking Space: search site for post code parking spaces for cars, lorries, coaches etc.

Other Links: this is probably the most useful part, with links to a range of sites about transport modes

Could not find school travel allowances, though 16 –19 travel passes are on the Student and Pupil Support site.

Could not find an LTP.

Overall, not great.
